

# California Arrearage Payment Program

Established in the 2021 State Budget and administered by the Department of Community Services and Development (CSD), the California Arrearage Payment Program (CAPP) dedicates \$1 billion in federal American Rescue Plan Act (ARPA) funding to address Californian's energy debts. CAPP offers financial assistance to California's energy utility customers to help reduce past due energy bill balances that increased during the COVID-19 pandemic.

Utility customers <u>do not need to apply</u> to receive assistance under CAPP. If eligible, a CAPP credit is automatically applied to the customer's bill. Energy utilities apply for CAPP assistance on behalf of customers who incurred a past due balance of 60 days or more on their energy bill during the **COVID-19** pandemic relief period covering March 4, 2020 through June 15, 2021.

# Energy utilities prioritized CAPP assistance to eligible customer accounts as follows:

- Active residential customers with past due balances at risk of disconnection due to nonpayment.
- 2. Active residential customers with past due balances.
- 3. Inactive residential customers with past due balances.
- 4. Commercial customers with past due balances.

As specified under California Government Code Section 16429.5



#### PROGRAM IMPLEMENTATION OVERVIEW

### \$993.5 Million

Federal ARPA Funds Allocated for Arrearages

\$298,546,750

Allocated for Public Utilities & Electric Cooperatives

\$694,953,250

Allocated for Investor-Owned Utilities & Community Choice Aggregators

Benefits must be delivered by utilities to customer accounts within 60 days of receiving CAPP funds.

Energy utility companies must report on the outcome of the benefit disbursement within 6 months of receiving CAPP funds.

## Implementation Timeline:

July 19, 2021 - CAPP Program Notice 2021-01 issued by CSD to all state utilities

August 2, 2021 - CAPP utility survey issued to determine utility arrearages statewide

October 28, 2021 - CAPP utility survey results and utility allocations released

November 8, 2021 - CAPP funding applications released to state energy utility company survey respondents

January 7, 2022 - CAPP application deadline

January 31, 2022 - CAPP benefits fully dispersed