

Released: September 9, 2021

CALIFORNIA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT

CALIFORNIA ARREARAGE PAYMENT PROGRAM (CAPP)

CAPP PROGRAM NOTICE NO. 2021-03-R

The purpose of this official correspondence is to provide implementation information and guidance to the general public and state energy utility service providers regarding the California Arrearage Payment Program (CAPP) administered by the Department of Community Services and Development (CSD).

**CAPP PROGRAM NOTICE NO. 2021-03-R**

TO: ALL ENERGY UTILITY COMPANIES

SUBJECT: CALIFORNIA ARREARAGE PAYMENT PROGRAM (CAPP)  
UTILITY SURVEY CLARIFICATION

DATE: September 9, 2021

REFERENCE: Government Code Section 16429.5  
Assembly Bill 135 (Chapter 85, Statutes of 2021)

The purpose of this CAPP Program Notice (CAPP-PN) is to notify eligible energy utilities of changes to the CAPP Utility Survey requirements outlined in CAPP-PN 2021-02 dated August 2, 2021, and revised in CAPP-PN 2021-03 dated August 20, 2021.

Updated CAPP Utility Survey requirements are described below and effective with the issuance date of this program notice.

**Summary of Changes:**

- In accordance with this CAPP-PN, the CAPP Utility Survey deadline for submission has been extended to **September 16, 2021, including CAPP Attestation Forms applicable to Community Choice Aggregator (CCA) partners of investor-owned utilities (IOUs)**. To ensure timely remittance of CAPP Attestation Forms, IOUs must work with their partner CCAs to ensure any updates or revisions to customer arrearage data are submitted promptly to CCA partners in order to provide sufficient time for review and completion of CAPP Supplemental Account Forms by the September 16, 2021 deadline.

\* \* \*

Please be advised that no further extensions to the CAPP Utility Survey will be allowed. Failure to submit the survey by the above deadline will result in the utility company's inability to receive a CAPP allocation.

If you have questions or need additional guidance regarding CAPP, please contact CSD at [CAPP@csd.ca.gov](mailto:CAPP@csd.ca.gov).

Sincerely,



DAVID SCRIBNER  
Director